

More care options for traveling employees



As your employees are getting back to business trips and family vacations, the last thing they want to worry about on the journey is their health coverage. Now, it's easier than ever to get care if something unexpected happens while they're traveling.

Nonurgent care

Members can always schedule in-person, phone, or video visits in states with Kaiser Permanente facilities. And across the U.S., they can get 24/7 care from Kaiser Permanente clinicians by phone or online – always tracked in their electronic health record.

Urgent care

Members can get urgent care anywhere in the world. And at many locations outside Kaiser Permanente states, they'll only pay their copay or coinsurance – no need to file a claim:

- Cigna PPO Network*
- MinuteClinic, including pharmacies
- Concentra

At all other locations, members can pay the full cost of care upfront and file a claim for reimbursement later.

Emergency care

No matter where they are, members can simply go to the nearest hospital and file a claim with us for reimbursement. If it's a Kaiser Permanente location or Cigna PPO provider, they'll only pay their normal copay or coinsurance – no need to file a claim later.

*The Cigna PPO Network refers to the health care providers (doctors, hospitals, specialists) contracted as part of the Cigna PPO for Shared Administration.

The Cigna PPO Network is not available to HMO and EPO members enrolled in coverage issued by Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc.

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Travel support

Away from Home Travel Line – Your employees can call **951-268-3900** (TTY **711**) for travel support anytime, anywhere.

kp.org/travel – Members can get answers to questions they may have before, during, or after their trip.

Find a facility

